

NORTHERN

L I G H T S

January 2024

LET'S GO FISHING WITH SENIORS

wins local Touchstone Energy® Community Award



Let's Go Fishing with Seniors – Bemidji board members, Katelyn Burr, Debbie Larson, Don Hazeman, Alan Killian, Karrie Nelson, and Deb Pierce. (Not pictured: Caden Rolfes, Andy Branham, and James Mages)



In a heartwarming celebration of community commitment, Beltrami Electric Cooperative proudly announced Let's Go Fishing with Seniors as the local recipient of the 2023 Touchstone Energy Community Award. The prestigious accolade recognizes organizations making remarkable contributions to their local communities. Angela Lyseng, Communications Specialist at Beltrami Electric Cooperative, emphasized the significant impact of Let's Go Fishing with Seniors, stating, "They demonstrate a strong commitment to community that we at Beltrami Electric value highly."

MISSION AND ORIGINS

Let's Go Fishing with Seniors, launched in Bemidji in 2002 with the assistance of Alan and Judy Killian, holds a mission close to its heart: bringing nature's healing and well-being to seniors, veterans, and the disabled. Inspired by a vision to give back to those who have given so much, the Killians, former owners of GoldPine Home

in Bemidji, established the local chapter to help senior residents of care facilities experience the joy of fishing. Initially focused on seniors, the program has evolved over the years to embrace a wider audience, including youth, veterans, hospice patients, churches, families, and more. One of the program's notable features is a handicap-accessible pontoon that accommodates wheelchairs, enabling participants to enjoy fishing trips and excursions on Lake Bemidji.

VOLUNTEER-DRIVEN SUCCESS

Let's Go Fishing with Seniors operates with the dedication of over 45 trained volunteers. The program's success is a testament to the vibrant engagement it

(article continued on page 4)



Reviewing budget/rates

by Jared Echternach, president and CEO

2024 outlook

As I reported last month, your board of directors is in the process of reviewing the 2024 budget and rates. We expect wholesale power costs to remain flat in 2024, with a potential increase in 2025. Wholesale power makes up 70% of our total costs. Your board and employees worked diligently to control costs and we believe we may be able to keep rates steady in 2024. The board will take official action on the 2024 budget at its December board meeting (after this newsletter goes to print), but all indications are that rates will remain stable for yet another year. The last retail rate adjustment occurred in April 2018 – nearly six years ago!

As a not-for-profit, member-owned cooperative, the only time we increase rates is when we absolutely must to satisfy our loan covenants and to keep your cooperative financially stable. We will continue to promote ways members can save on their energy bill through our conservation and efficiency programs.

Last month I also talked about the rising cost of materials and supplies over the last six years. I thought it would be good to expand on that topic this month and provide a bit more context in the article on page 3.

Congratulations

Congratulations to this year's Touchstone Energy® Community Award winner, Let's Go Fishing with Seniors – Bemidji. This is a tremendous organization that does a lot for our area seniors and we're a better community for it. Please join me in thanking this organization and its volunteers for making our community a better place.

Monsrud resigns



Beltrami Electric Cooperative director Mike Monsrud resigned at the November board meeting as he no longer resides in District 3. Mike has served as a

director since 2021. We'd like to thank Mike for his excellent service to the board and Beltrami Electric members. The board of directors decided to leave the position vacant since the District 3 position is up for election in 2024, and it supports the membership electing a successor at the next annual meeting as provided by the bylaws. The next annual meeting is scheduled for Aug. 7, 2024. More information on the candidate filing process will be communicated in future issues of Northern Lights.



BOARD MEETING HIGHLIGHTS

Beltrami Electric Cooperative's board conducted its regular monthly meeting Wednesday, Nov. 29, 2023. A quorum of directors was in attendance.

The following reports were given at the meeting:

- President and CEO Echternach made his monthly report, including financials, budget, unclaimed capital credits, Operation Round Up® Trust Board, energy assistance vendor payment listing and large loads.
- Arlene Hogquist presented the financial report for October and discussed unclaimed capital credits.
- President and CEO Echternach and the Management team presented the 2024 Preliminary Budget.
- Mike Birkeland presented the 2024 Preliminary Marketing and Communications Plan.
- President and CEO Echternach discussed an amendment to the Beltrami Electric Cooperative Trust (Operation Round Up) bylaws and the recent board vacancy.
- Directors and President and CEO Echternach discussed upcoming meetings and education conferences.
- Director Mike Monsrud requested the board accept his resignation as a director of the Beltrami Electric Cooperative board as he no longer resides in District 3.

The following actions were taken at the meeting:

- Approved the consent agenda.
- Adopted a memorial resolution.
- Approved scholarships paid out of unclaimed capital credits.
- Approved a year-end employee bonus.
- Approved a Beltrami Electric Cooperative Trust (Operation Round Up) bylaw revision to remove director term limits.
- Approved the Jan. 23, April 30 and Dec. 18, 2024 board meeting dates.
- Appointed Murl Nord as the Minnesota Rural Electric Association (MREA) voting delegate, Bob Wallner as the first alternate and John Lund as the second alternate.
- Appointed Sue Kringen as the CRC Annual Meeting voting delegate and Sharon Lemcke as the alternate.
- Approved the director and President and CEO expenses.
- Accepted the resignation of District 3 director Mike Monsrud.
- Approved a motion to not appoint a director to fill the District 3 director vacancy and support the membership voting to fill the vacancy at the next annual meeting of the members as provided in the bylaws.

The next board meeting will be held Wednesday, Jan. 23, 2024.

STEFFES + OFF-PEAK RATES

Get Comfortable with Low-Cost Electricity!



- **Made in the U.S.A.**
- **Receive \$75/kW in rebates** from BEC for any new room unit, hydronic or forced air furnace
- **24-hr Warmth** - efficiently stores heat in bricks for uninterrupted heat during peak periods.
- **Clean & Quiet**



All units available from Beltrami Electric Cooperative, your authorized Steffes dealer. Contact our office to learn how Steffes heaters can keep you comfortable and save you money.

NAVIGATING SUPPLY CHAIN CHALLENGES:

Beltrami Electric's commitment to affordability and reliability

Minding "the store" amid inflation pressures

The importance of planning and looking ahead is essential in Rich Riewer's job. As Beltrami Electric Cooperative's manager of engineering, Riewer knows it's more important than ever to keep an eye on the calendar – especially when it comes to ordering equipment and supplies for BEC's electric distribution system.

The challenge at hand

Riewer, with 26 years of experience in the industry, expresses concern about the unparalleled supply chain issues he's witnessing. "Prices for crucial components like spools of wire, underground cable, transformers, metering equipment, and even basic nuts and bolts have surged over the past few years. This poses a daily challenge in procuring co-op equipment vital for the safe distribution of electricity."

The roots of these challenges trace back to the COVID-19 pandemic, affecting not only BEC but industries worldwide. Core steel for transformers, heat shrink tubing, copper connectors and computer chips – all critical to the electric system's reliability – have experienced shortages and price hikes.



Rich Riewer, manager of engineering, and warehouseman/lineworker Kasey Kampfer work together to manage supply chain challenges for materials.

Adaptation and collaboration

To counteract these challenges, BEC has adjusted its approach. Riewer mentions, "We've adapted, ordered supplies earlier, and held some equipment longer in inventory to avoid construction delays. Our changes have helped shield us a bit from the continually increasing costs."



A thin layer of frost covers a recent delivery of transformers.

BEC is part of a cooperative network, fostering relationships with equipment supply co-ops. Cooperative relationships are important in normal times – and even more so in extraordinary times because co-ops look out for each other – and co-ops look out for the members and communities they serve.

Matt Brandrup, CEO of RESCO, a co-op equipment supply company, highlights the industry's struggle with a 40% increase in product costs since 2020, putting pressure on members' capital expense budgets. "Inflation on the products we distribute has been at record highs over the past few years. In two short years, the costs of all the products we provide increased by 32% on average. While inflation has slowed in 2023, we expect to end the year with about an 8% product cost increase. That represents a 40% increase in product costs since 2020, which places a huge burden on our members' capital expense budgets."

Beltrami Electric has seen the following equipment cost increases since 2018:

- Wood pole – UP 30%
- Underground wire – UP 83%
- 15-kVA transformer – UP 92%

Holding the line

Despite facing inflation rates of 14% in 2021 and an additional 18% in 2022, BEC remains dedicated to managing member resources carefully. The co-op has not implemented a rate increase in more than five years, emphasizing its commitment to providing excellent value to its members. As BEC navigates these turbulent waters, the cooperative's philosophy stands firm. It's a commitment to the members, ensuring that amidst supply chain challenges, the lights stay on, and the communities we serve receive dependable, affordable, and resilient electric service. This steadfast dedication will guide your cooperative into the New Year and beyond, promising a future of reliability and innovation.



Warehouseman Kasey Kampfer secures a transformer for the construction of a new service.

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Alan Killian, serving as the board president, takes on the responsibility of performing small repairs to the pontoon, as well as its storage.

A PROGRAM WITH IMPACT

Judy Killian expressed the couple's deep commitment, stating, "We believe in this program to the core; it has touched so many lives, and we want to continue touching lives on the water!" The program's impact resonates not only with the participants but also with the volunteers who find fulfillment in contributing to the well-being of their community.

RECOGNITION AND STATEWIDE OPPORTUNITY

Beltrami Electric Cooperative actively sought candidates for the Touchstone Energy Community

has fostered within the Bemidji and surrounding communities. All fishing essentials, including poles and bait, are provided to participants at no cost.

Award, recognizing outstanding contributions to the local community. The award comes with an engraved Touchstone Energy® Community Award plaque and a \$1,000 donation to the organization's efforts.

The Let's Go Fishing with Seniors application will now be submitted for consideration to the statewide Minnesota Touchstone Energy Community Award committee. The statewide award recipient, selected from local winners across Minnesota, will receive a \$2,000 award, further supporting the continuation of their community-oriented initiatives.

As Let's Go Fishing with Seniors stands as a shining example of the power of community service, Beltrami Electric Cooperative takes pride in celebrating and acknowledging the program's dedication to fostering well-being, camaraderie, and joy among seniors and other community members. The Touchstone Energy Community Award serves not only as a recognition of past contributions but as an encouragement for the program to continue making waves of positive impact in the years to come.

What does it mean to be a part of a cooperative?

OWNERSHIP STRUCTURE



Cooperatives are **not-for-profit organizations** that are member-owned and controlled. Profits made by co-ops are either reinvested in the co-op or returned to the members as capital credits or scholarships.

BOARD OF DIRECTORS



As a cooperative, our board of directors is made up of nine members from around your region - **your friends and neighbors**. Representatives are voted in by the membership and serve a three-year term on the board.

PRIMARY BUSINESS OBJECTIVES



Cooperatives operate first and foremost for their membership. Our primary priority is **always to act in the best interest of our members**. A few of the guiding principles for all cooperatives include the prioritization of reliability and the well-being of the community.

WHO WE SERVE



Electric cooperatives were formed to meet the growing electrical needs of **rural communities** when larger utilities wouldn't. They were formed by rural people to serve their rural neighbors, and that service continues today.



ATTENTION CLASS OF 2024

BELTRAMI ELECTRIC SCHOLARSHIPS AVAILABLE

BEC will be offering \$2,000 in scholarship money

Beltrami Electric Cooperative and its board of directors are pleased to be able to award scholarships annually to deserving students attending seven area high schools in our service area. BEC will be offering \$2,000 in scholarship money to deserving students of co-op members attending the following schools: Bemidji, Blackduck, Cass Lake, Kelliher, Laporte, Red Lake, and Walker-Hackensack-Akeley.

In addition, one \$2,000 At-Large Scholarship will be awarded annually to a student who does not attend one of the seven schools listed above.

WHO CAN APPLY?

- 💰 Students graduating in 2024
- 💰 Applicant's parent/guardian must be a current BEC member

WHERE DO I APPLY?

- 💰 Scholarships are administered by each school, so students should contact their school's designated guidance office or scholarship committee for applications and deadlines.
- 💰 Students applying for the At-Large Scholarship can find the application at beltramielectric.com/scholarships.

Beltrami Electric Cooperative funds college scholarships with unclaimed capital credit dollars that, per Minnesota state law for unclaimed property, would otherwise be forfeited to the state. As a co-op, Beltrami Electric returns operating profit to members as capital credits. After attempts to locate the owner, uncashed capital credit checks become unclaimed property. When capital credits are unclaimed, these funds are used to offer scholarships for the children of co-op members.



HIGH SCHOOL JUNIORS... WIN A WEEK IN WASHINGTON, D.C.!

June 18 - 23, 2024

**Application
Deadline:**
Feb. 23, 2024

The **ELECTRIC
COOPERATIVE**

YOUTH TOUR

- ★ Visit historic monuments and museums
- ★ Build lifelong friendships
- ★ Boost your community service and engagement
- ★ Meet with your U.S. Representatives and Senators



★ Applicant's parent or guardian must be a member of Beltrami Electric Cooperative

For more details or to submit an application, visit www.beltramielectric.com/youth-tour-washington-dc

Classifieds

Classified ads rules

- Ads are due by the first of the month prior to publication of the next issue.
 - o Ads submitted by Jan. 10 will be published in the February issue.
 - o Ads submitted between Jan. 11 and Feb. 10 will be published in the March issue.
- Ads may be submitted via our website at www.beltramelectric.com/submit-ad.
- NO real estate, rental, personal or commercial ads will be accepted.
- All ads must be 50 words or less and typed or printed clearly.
- Editor reserves the right to edit or reject any ad.
- Members may only submit one for sale and one wanted or free ad per issue.
- Ads are published at no charge as space permits on a first-received, first-printed basis, **with no guarantee your ad will appear.**
- Ads are only allowed to be repeated for **three consecutive months** and must be resubmitted each month.
- Include name and Beltrami Electric account number on all submissions.

For Sale:

7' x 13' Skid fish house/hunting trailer, carfax lined skids, insulated, propane furn., alum. siding, 2 windows, cook stove, 6 holes w/covers, birch paneling, 2 bunk beds w/pads, ext. storage, trailer hitch. \$2,500. 218-209-0897.

Used Whirlpool stove, model WFE 371 LVS, electric, stainless steel, ceramic glass cooktop. Works great! Lots of features, including: steam clean, self-clean, broil, bake, 5 radiant elements including warm zone, storage drawer. Only thing that doesn't work is the inside oven light. \$400/obo. 218-368-3686.

Weatherby MarkV synthetic w/stainless 300 wby mag, 2x7 Burris scope, with ammo \$1,800. 2017 Mirage 6x10' enclosed trailer, exc. condition \$3,600. John Deere 19" garden tiller, newer 5 hp Honda motor \$150. Honda inverter

EU2000i generator, with cover. Used twice \$700. 218-766-4210.

Browning A-bolt composite stalker 270 WSM with Leupold VX-II 3-9 scope and two 3-round mags. Small handful of ammo included. \$750. 218-556-2010.

Ashley furniture Markridge power lift recliner. Brown. Works. Like new. Retail \$699.99 asking \$500/obo. 218-243-2139.

New items: Pfaltzgraff Christmas dishes-8-pc setting \$280/\$110; men's packable down jacket (L) \$175/\$45; EMU winter boots (sz 8) \$199/\$90; Coach boot (8) \$267/\$125; men's bass shoes (7.5 and 8.5) \$130/\$60; phone 218-368-4973. Leave message if no answer.

Used Neat Scanner and HP Photosmart printer, needs new ink cartridges. Everything works. Call 218-760-8266.

4 tubeless snow tires, General Alti Max Arctic Radial 194/65 R. 15 91Q mounted on iron rims. Only used 2 winters. Asking \$200/obo. Free hub caps. 218-751-8746.

Snow rake with extensions \$49. 5-piece furniture set, white w/solid wood handles. Includes desk, bedside table, stackable 3-shelf unit and storage drawer. Great shape from Room and Board \$175/obo. Call for measurements. 320-583-0471

12'x12' and 10'x8' insulated overhead doors. 248 MF loader with Bobcat quick mount. \$3,000. 218-553-0206.

Handcrafted by Amish – custom-made lockable gun cabinet: solid oak, 2 bottom drawers, 2 glass doors, beautiful detail, holds 8 guns. 6' 2" H x 3' W x 31" D. \$495/obo. 218-835-4331.

Hay for sale. \$2.50/bale. 218-224-2523.

Hundreds of books! Hardcover 50 cents, paperbacks 25 cents. Shop vac, \$10. Pop-up portable fishing shelter, \$15. Gaff hook, \$5. Brother knitting machine w/table and ribbing attachment, machine yarn-some spooled, and spooler, value \$450, yours for \$200. Guitar case, black-soft-side padded, \$15. 218-586-2884.

8 hp Toro walk-behind snowblower, 824XL 83083. GREAT condition with snow cab. \$350. Text only 218-766-8503.

Older Sears Craftsman 6 hp 24" 2-stage snowblower. Electric start, caterpillar tread. Runs great. \$150. 952-818-6177.

Two 16" x 12" barred tire chains. Like new. Call 218-368-9320.

Amish-built bar stool, \$60. 218-766-8781.

Homemade quilts: 4-5-6-inch Block, Crazy, Star. Twin, \$40; Full, \$45, Queen, \$65, King, \$70. 3-drawer dresser, been restored. 44" L x 19½" D. \$75. Sewing machines, \$15 each. 218-243-2702.

Wanted:

Clean out your closets, drawers, storage; looking for all types of older clothing, all sizes, no undergarments. Text 218-255-4543.

Retired teacher is currently accepting small pets in my home to take care of. 218-766-6510.

Grain auger 5", 6", 7" or 8" that is 35' or longer. Driven by a single-phase electric motor. 218-333-1314.

Lot or small acreage with garage or pole barn, in or near Bemidji, to rent or buy. 218-368-4923.

Used .243 brass or other rifle reloading supplies. Will trade 30-06 brass for .243 brass. Call 218-760-8266.

410 Gauge Mec Reloader (other brand ok). Also interested in: Loading components (if available). Please call: 218-444-6680.

Polaris Crew premium roof liner – new in box. Designed to fit: 2022-2023 Ranger Crew SP 570 models. \$400. 218-556-0805.



Beltrami Electric Cooperative will be closed on

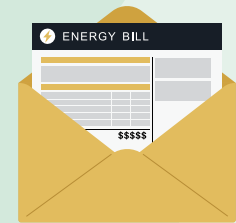
Monday, Jan. 15, 2024

for an all-employee meeting.

NEED HELP PAYING YOUR ELECTRIC BILL?

Energy assistance may be available!

The Energy Assistance Program (EAP) helps pay for home heating costs and furnace repairs for income-qualified households. We urge you to contact them immediately to avoid disconnection if you feel you are eligible for aid. (Eligibility is based on energy costs, household size and the three most recent months of income.)



BI-CAP IN BEMIDJI
6603 Bemidji Ave N
Bemidji, MN 56601
218-751-4631

BI-CAP IN WALKER
8245 Industrial Park Rd NW
Walker, MN 56484
218-547-3438

KOOTASCA
201 4th Street NW, Suite 130
Grand Rapids, MN 55744
218-999-0824

LEECH LAKE
115 6th St
Cass Lake, MN 56633
218-335-3783

MAHUBE-OTWA
120 North Central Ave
Park Rapids, MN 56470
218-732-7204

RED LAKE
15809 High School Dr
Red Lake, MN 56671
218-679-3350



SCAN ME

OR APPLY ONLINE

Visit energy-assistance.web.commerce.state.mn.us for EAP income guidelines and program information.

Over the past five years, your electricity prices have remained stable while average U.S. bread prices have increased about **50%**.

ELECTRICITY – DELIVERING A POWERFUL VALUE EACH AND EVERY DAY.

VALUE OF ELECTRICITY

BUSINESS MEMBER SPOTLIGHT

LAKES AREA POWERSPORTS



Owners Mary Jo and Doug Wolter with son, Brandon in their showroom.

Venture just north of Walker on Highway 371, and you'll discover Lakes Area Powersports, our featured business for the month. After purchasing the business in 2015, Doug and Mary Jo Wolter have used their 20 years' experience on the manufacturing side of the powersports world to grow their business. The family-owned dealership has become a cornerstone for outdoor enthusiasts in the Leech Lake area by:

- Implementing customer appreciation and loyalty programs
- Renovating their showroom, and
- Enhancing the customer experience.

Employing a dedicated team of 16 individuals, they operate a full-service shop with manufacturer-certified technicians, an extensive inventory of parts and accessories, as well as a diverse selection of clothing and riding gear from top manufacturers such as KLIM®, 509®, and FXR.

Lakes Area Powersports offers a wide range of products such as Can Am®, Ski-Doo®, Sea-Doo®, Polaris, Manitou pontoons, and Sea-Doo Switch. STIHL® and Toro® round out the outdoor equipment suppliers. They also carry Triton®, Trophy, Karavan, Mid America, and FLOE trailers. Doug highlights, "We carry FLOE docks and lifts for our customers' lakeside needs, and we can also provide seasonal installation and removal, boat/pontoon/watercraft shrink wrap and storage solutions."



Lakes Area Powersports has proudly participated in the Adopt a Highway program since 2021 and fosters a sense of community through its engagement with local nonprofit organizations including Wounded Warriors, Take a Vet Fishing, Paws & Claws, Hackensack Fishing Contest, Special Olympics, and Walker Bay Live. Mary Jo notes, "We provide a great community volunteerism program for our employees," showcasing their commitment to giving back. As Lakes Area Powersports continues to thrive, it is a testament to the Wolters' vision, dedication, and love for the outdoors.



LAKES AREA POWER SPORTS CO-OP CONNECTIONS BUSINESS OFFER:

10% off in-stock parts, accessories, and clothing



lakesareapowersports.com

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JAN 2024 | VOL. 71 | NO. 1

Northern Lights (USPS 016488)

Published monthly by Beltrami Electric Cooperative Inc., 4111 Technology Drive NW, Bemidji, Minnesota 56601-5128. Subscription rate is \$5. Periodicals postage paid at Bemidji, MN 56601.

POSTMASTER: Send address corrections to Beltrami Electric Cooperative Inc., P.O. Box 488, Bemidji, Minnesota 56619-0488.

OFFICERS AND DIRECTORS

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MN STATE ELECTRICAL INSPECTORS

Any time you or an electrician does wiring or other electrical work at your home or farm, Minnesota state law requires a state wiring inspector to conduct a proper inspection of the work. A rough-in inspection must be made before any wiring is covered. A final inspection is also required. Please visit www.dli.mn.org for more information. Inspectors can be reached weekday morning between 7 a.m. and 8:30 a.m.

BELTRAMI COUNTY:

Wade Koons | 218-255-3011
wade@koonsinspections.com

CASS & HUBBARD COUNTIES:

Tony Kohrs | 218-616-1554
kohrsinspection@paulbunyan.net

GOPHER STATE ONE CALL

1-800-252-1166 or 811
www.gopherstateonecall.org



Anyone who plans to dig is required by law to notify the state of their intentions at least 48 hours in advance. All digging requires the 48-hour notification so that buried telephone line, television cable, pipelines, utility electric lines, municipal water and sewer lines can be located to ensure that none will be severed or damaged.

OUR MISSION STATEMENT

To provide excellent value to our members through the safe delivery of reliable electric service, excellent member service and innovative energy solutions at fair and reasonable prices.

This institution is an equal opportunity provider and employer.



Beltrami Electric Cooperative Inc.

® Your Touchstone Energy® Cooperative

Connecting Communities.
Powering Life.

SAVE MONEY AND ENERGY IN 2024 WITH RESIDENTIAL ENERGY REBATES!

Word has it that 2024 is going to be a great year to electrify your life – and BEC is here to help you do it! Check out our menu of rebates just in time for your New Year’s resolutions to SAVE MONEY! Find rebate applications and information at beltramielectric.com.

SAMPLE 2024 ELECTRIC REBATES FOR MEMBERS

EQUIPMENT	REBATES
THERMOSTATS <i>* Maximum rebate up to 50% of purchase price</i> Programmable thermostat \$25 Smart thermostat \$50	
ELECTRIC VEHICLE (EV) CHARGING EQUIPMENT <i>* Charging equipment must be connected to the load management program to qualify for rebates. Maximums may apply on EV charging rebates</i> Light-duty (charger for sedans, SUVs, <3/4-ton vehicles) \$100 per kW Medium-duty (charger for 1- to 2-ton trucks, vans, buses, etc.) \$100 per kW Heavy-duty (charger for >2-ton trucks, vans, buses, etc.) \$100 per kW	
ELECTRIC HEATING EQUIPMENT Air-source heat pump or mini-split heat pump* \$650 per ton Ground-source heat pump \$650 per ton <i>* The following must be connected to the load management program to qualify for rebates:</i> Plenum heater \$25 per kW Baseboard heater/cove heater Forced-air furnace Hanging/wall unit heater Radiant underfloor heat Electric boiler \$75 per kW Brick storage room unit or furnace/boiler Slab storage - electric cable	RECEIVE UP TO: \$650 per ton \$650 per ton \$25 per kW \$75 per kW
WATER HEATING EQUIPMENT <i>* Water heaters must be connected to the load management program to qualify for rebates</i> 55 gallons or less \$250 56-99 gallons \$500 100 gallons or greater \$800 • BONUS rebate of \$100 for new building construction • \$250 available for conversion from existing natural gas or propane to electric water heater	

Every install must be new equipment and provide proof of purchase. (A site verification may be required).
 * Some rebates may have a maximum, so contact our office for details.

All incentives, criteria and guidelines for residential and business members can be found at beltramielectric.com or by calling 218-444-2540. All criteria are listed on the rebate form.